

Accessibility Statement

Ikhaltos Valley Georgian Cuisine Ltd

Website: www.ikhaltosvalley.co.uk

Address: 70 Stoke Newington High Street, London N16 7PA

Email: info@ikhaltos.co.uk

Phone: 020738874283

Our Commitment

Ikhaltos Valley Georgian Cuisine Ltd is committed to ensuring digital accessibility for all customers, including people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards.

Website Accessibility

We aim to make our website:

- Easy to navigate
- Clear and simple to understand
- Compatible with screen readers
- Usable with keyboard navigation
- Accessible across different devices (mobile, tablet, desktop)

We strive to follow best practices in line with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards.

Known Limitations

While we aim for full accessibility, some content may not yet fully meet accessibility standards. For example:

- Some older PDF documents may not be fully accessible
- Some images may not yet contain detailed alternative text

We are working to improve these areas.

Physical Accessibility at Our Restaurant

Our restaurant aims to be welcoming and accessible to all guests. If you have specific accessibility requirements (e.g., wheelchair access, dietary needs, assistance requirements), please contact us before your visit and we will do our best to accommodate you.

Feedback and Contact Information

If you experience any difficulty accessing content on our website or require information in an alternative format, please contact us:

Email: info@ikhaltos.co.uk

Phone: 020738874283

We aim to respond within 2 working days.

Enforcement Procedure

If you are not satisfied with our response, you can contact the Equality Advisory and Support Service (EASS) for further advice.