

IKHALTOS VALLEY

Website: www.ikhaltosvalley.co.uk

Address: 70 Stoke Newington High Street N16 7PA

Email: info@ikhaltos.co.uk

Phone: 020738874283

1. Who We Are

This Privacy Policy explains how we collect, use and protect your personal information when you visit our website or contact us.

2. Information We Collect

We may collect:

- Your name
- Email address
- Phone number
- Booking details
- Messages you send us
- Technical data (IP address, browser type, device information)

3. How We Use Your Information

We use your information to:

- Respond to enquiries
- Process reservations
- Provide customer service
- Improve our website and services

4. Lawful Basis for Processing

We process your personal data based on:

- Your consent
- Performance of a contract (e.g., bookings)
- Legitimate business interests

5. Cookies

Our website may use cookies to enhance user experience. You can manage cookies in your browser settings.

6. Data Sharing

We do not sell your data. We may share information with trusted service providers (e.g., booking systems, email platforms) where necessary.

7. Data Retention

We retain personal data only as long as necessary for business or legal purposes.

8. Your Rights

Under UK GDPR, you have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Restrict or object to processing
- Data portability

9. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact us using the details above.

Last Updated: 27.02.2026